

Coming Soon

Bentley Education 2025

Because of your feedback, we're building some exciting new changes to the Bentley Education website for 2025 to improve your navigation and access to resources. Watch this space for more updates soon on what you can expect. See the questions below for some Frequently Asked Questions (FAQs):

What changes are coming?

- Bentley Education will be getting a new look and feel. We've heard that sometimes it's hard to find what you need so we want to make it even easier for you to find and access the software and resources you need!

You'll have some easier ways to navigate the site and search for the resources you need. You'll see a refreshed design and some new features with more to come throughout 2025 so you can keep learning and enhancing your skills!

What do I need to do?

- There's nothing you need to do at this point. We will keep you informed of any steps you might need to take as we approach the update.

Keep an eye on your emails and check back after the start of 2025. You will not need to create a new account or re-download any software already on your device(s). After these changes launch, the first time you login to the Bentley Education website, you may be asked to confirm some of your details, but we'll make it as quick and easy as possible.

When will the website update happen?

- The update is planned for early 2025. We'll provide specific dates as we near the end of construction.

Will my personal data be affected?

- No, your account and personal data will remain secure. When you login for the first time after the update, you may be asked to confirm or update your personal details which will be processed securely. For more information about how



Bentley processes your personal data, please see our [Privacy Policy](#).

Will this change the software I have downloaded?

- No, any software you have already downloaded will not be impacted by these changes. As always, you will login to the connection gateway at the start of each session when you launch an application that is already on your computer.

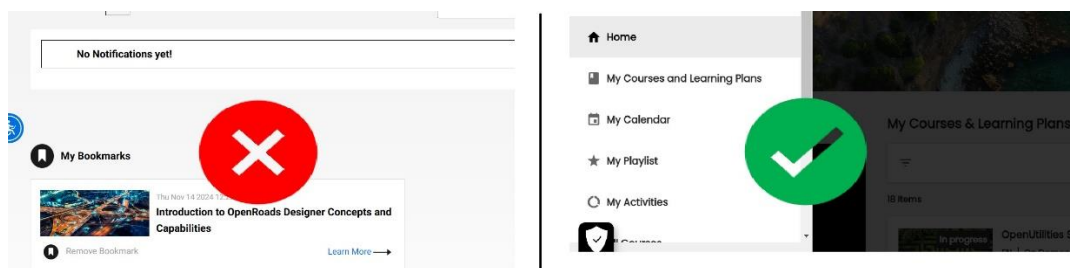
These changes will only improve the way you can find, access, and download new software or download an updated version of a software. Throughout 2025, we will continue updating our training resources and making it easier to locate and access these learning materials.

Who can I contact if I have questions or concerns about the update?

- For any questions, please reach out to our support team at <educationsupport@bentley.com> and include details, such as your **full name, email**, and details of your **question** including any screenshots or links that will help us answer your question.

I am currently using learning resources or have courses saved to my education website dashboard or Bentley Learn dashboard. Will these be affected?

- The website changes are not directly related to existing learning materials accessed on Bentley Learn. If you have liked or bookmarked any courses or learning plans onto your education dashboard, these bookmarks will not be accessible after these changes. Any courses that you have enrolled in on Bentley Learn will remain bookmarked.



To keep a record of your bookmarked courses from your website dashboard, select the 'Start' button from the course view on the website. Once you are redirected into learning.bentley.com, select 'Enroll'. This course will now be added to your Bentley Learn Dashboard under 'My Courses & Learning Plans'.



Bentley® Education

Courses and Learning Plans are updated for accuracy and clarity routinely and as needed so you will continue to see new and improved resources throughout 2025 so check back!

What will happen to my certificates or badges?

- As of July 2024, certificates are only provided for OnDemand and Instructor Led Training (ILT) within Bentley Learn. There will be no change to your Bentley Learn certificates or badges. You can access these from the My Activities dashboard in learning.bentley.com

Will I be able to download or access software in my country/region with these changes?

- Students and educators in our approved locations globally will continue being able to download software and access learning resources. Education software downloads are available for all countries/regions except North Korea, Cuba, Syria, Iran, Ukraine, Russia and Belarus.

How can I stay informed?

- Keep an eye on our website and look out for email updates. We'll make sure you're fully informed and send out more information as we get closer.

